



RAISING the standard

news from **IPAF** supporting the world of powered access

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www.ipaf.org

In this issue

Page 2

- Singapore training centre

Page 3

- Free eLearning
- Events

Page 4

- Andy Access

Spotlight on Asia

The IPAF Asia Conference in Singapore was met with a lively, enthusiastic audience eager to learn about the safe and productive use of mobile elevating work platforms (MEWPs) and mast climbing work platforms (MCWPs). More than 250 delegates from countries including China, Malaysia, Taiwan and Vietnam attended the two-day educational and networking event with conferences in the morning and product showcases in the afternoon.

The first keynote presentation on the future of MEWPs by Alan Loux, Vice-President, Global Marketing, JLG, got the audience talking about innovative features and futuristic devices to improve safety, some of which are already on the market and the others under study.

The second keynote presentation by James Barr, Vice-



JLG's Alan Loux took a futuristic look at MEWPs.

President/General Manager, Asia Pacific, Terex Aerial Work Platforms, provided insights into how to make MEWP businesses successful by finding new markets.

Presentations on MCWPs, including those given by Scanclimber's Janne Haapalainen and IPAF's Romina Vanzi, were an eye-opener for attendees in the region, who indicated that they were enlightened to see the application and outreach of MCWP equipment on special projects.

Other excellent presentations came from Jonathan Wan, Managing Director, Transvert Scaffold & Engineering, on how the Singapore standard on the safe use of MEWPs affects end-users, and Internet marketing expert Calvin Woon, who shared tips and tricks on how digital marketing could be applied to the powered access business.

The 2017 IPAF Asia Conference will be heading to a major Chinese city. Watch for details at www.ipaf.org/asiaconference



Product showcase demos were given by Aver Asia, Galmon and Haulotte.

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New members

IPAF welcomes the following new members. Full contact details can be found in the Membership Directory at www.ipaf.org

HIRER/DEALER (GROUP)

Lavendon Access Services, France

HIRER/RENTAL

AJI Heavy Equipment Rental LLC, UAE

HIRER/RENTAL/TRAINING

Boogart Technical Ltd, Zambia

INDEPENDENT INSTRUCTORS

Graham Robinson, Consett, County Durham, UK

Stephen Charles Osborne, Yorkshire, UK

Ian André Reynolds, Sussex, UK

John Morrissey, Co Limerick, Ireland

TRAINING CENTRES

Autec Training Ltd, Cambridgeshire, UK
Escuela Europea de Maquinaria SL, Gijón, Spain

TrainingPlus.Com Ltd, West Lothian, Scotland

TRAINING CENTRES (SATELLITES)

Ashtead Plant Hire Company Limited (A Plant), Newcastle, UK

Mystery shopper audits

IPAF is now using mystery shopping as one of the auditing tools for continuous improvement and monitoring training standards, with the larger aim of protecting the IPAF brand and members' interests. 'Mystery Shopper' refers to the practice of sending an unidentified member of staff to perform quality checks anonymously and originates from techniques first developed by supermarkets.

"This enables IPAF to find out what the issues are, so that they can be addressed appropriately," said Lynn Price, IPAF audit and QC manager. "Mystery shoppers have the advantage of offering direct and first-hand customer feedback. IPAF is able to monitor how a training course is conducted, without the instructor being affected by an auditor's presence."

Mystery shopping is one of the tools – along with initial audits, annual surveillance audits, unannounced audits and telephone audits – ensuring IPAF training maintains its quality standards.



From left to right: guest of honour Daniel T'ng, Executive Vice-President, Property & Facilities Management, City Developments Limited, and Chairman, WSH Council Facilities Management Work Group; Tim Whiteman, IPAF CEO; Dr Goh Mong Song, Principal, ITE College West; Ang Poh Kiang, Director, Aver Asia.

Training centre for technical students

Singapore-based access rental company Aver Asia, the Institute of Technical Education (ITE) and IPAF have signed a memorandum of understanding (MOU) to establish a joint training centre in ITE College West, providing specialised training in the use MEWPs.

The MOU aims to promote training and development in the area of workplace safety and health for ITE students and staff. Under the agreement, Aver Asia will provide and maintain the equipment, as well as provide training and certification for ITE students, at no cost to the other parties. In return, ITE will provide Aver Asia and IPAF access to the equipment and facilities at the ITE premises. IPAF will facilitate the use of its MEWP operator training programme and PAL Card (Powered Access Licence) certification.

The MOU goes beyond training and promotes continuous development through internship places for ITE students, and book prizes and outstanding student awards for ITE Facility Management and Engineering students. It will also facilitate the transfer of knowledge and sharing of good practice in the area of MEWP operations and training, through conferences, seminars and attachment opportunities for ITE staff at Aver Asia and IPAF-managed facilities.

"This agreement is a great step forward in bringing MEWP safety to the forefront of technical education for young talent," said Raymond Wat, regional general manager, IPAF South East Asia. "IPAF welcomes the generous support and commitment from Aver Asia and the ITE in making it possible for students and staff to train and develop in this field."



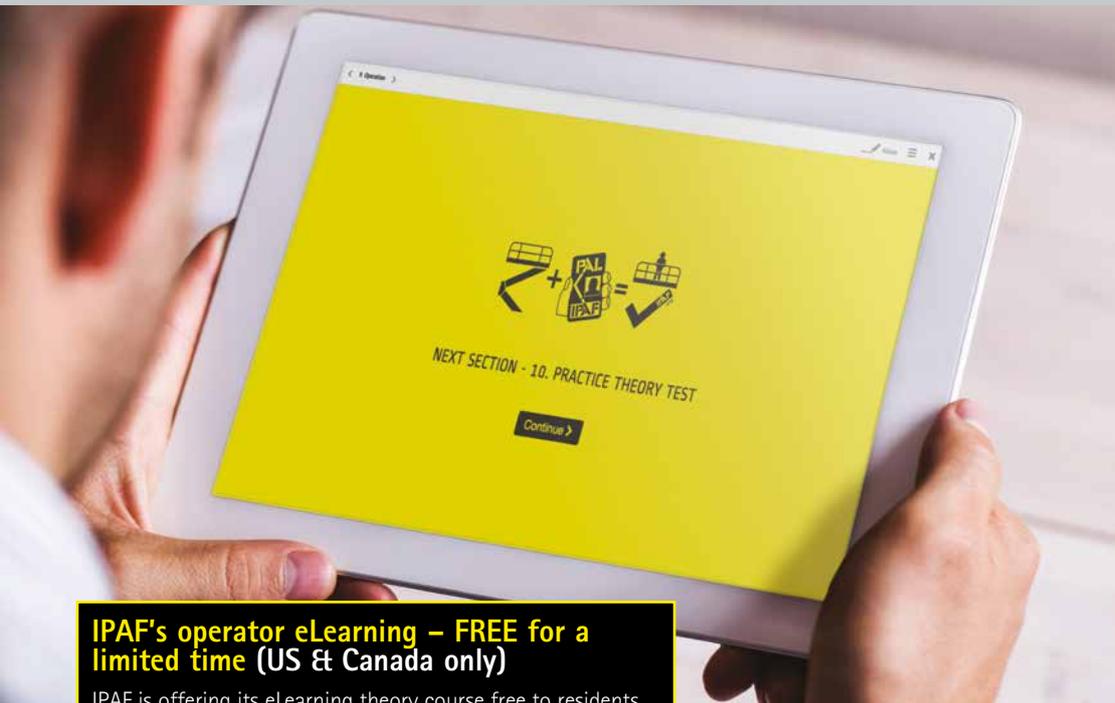
How should service technicians become qualified?

IPAF's recently published US annual magazine *Elevating Safety* debates this subject. This issue features a first-hand look at technical training, articles on what the new US ANSI and Canadian CSA standards mean for end-users, how to safely load and unload equipment, and more.

Printed copies can be obtained by e-mailing usa@ipaf.org or download from the Publications section of www.ipaf.com

IPAF's operator eLearning – new generation training

IPAF's new generation eLearning module is state-of-the-art and taking operator training to the next level. It is flexible and interactive and engages trainees with games, quizzes, videos and simulations. The theory training module can be completed anytime, anywhere, on any device, at your own pace, whenever Internet access is available.



IPAF's operator eLearning – FREE for a limited time (US & Canada only)

IPAF is offering its eLearning theory course free to residents of the USA and Canada from September to December 2016. Go to www.ipaf.com/safeMEWPs and follow the link to take the free eLearning. After this limited time, eLearning can be purchased directly for US\$75 from IPAF.

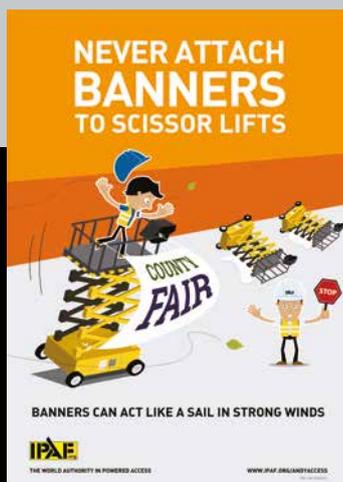
Practical testing

Once you've completed the online theory course, you must also demonstrate hands-on operational proficiency to complete operator training. To accomplish this, you have the option of completing this practical assessment and testing at an IPAF-approved training centre to obtain a PAL Card as proof of training.

Completing the eLearning alone does not qualify you as an operator. Industry standards require both the knowledge gained in the eLearning theory session and actual operation of the equipment to demonstrate proficiency. eLearning is an optional alternative to traditional classroom training. Employers and/or students must decide which is most appropriate to them.

Where to train

IPAF's new operator eLearning training is now available in the US and UK and a variety of languages, and will be available in other countries soon. For more information and to see our new short video about the benefits of operator eLearning visit www.ipaf.org/eLearning



IPAF is urging organisers and exhibitors at fairs and local festivals not to attach banners to scissor lifts, as this could create a "sail board" effect which could destabilise the lift and cause it to turn over. The Andy Access poster on the back cover features this message. Simply tear off and use, or download artwork at:

www.ipaf.org/andyaccess

IPAF Diary 2016

13 – 15 September

Verticaaldagen Benelux, Gorinchem, Netherlands

14 September

IPAF Swiss Country Council Meeting (members only), Härkingen, Switzerland

21 September

IPAF Council Meeting (Council members only), Vienna, Austria
Europlatform Networking Event, Vienna, Austria

22 September

Europlatform, Vienna, Austria

28 September

South East Regional Meeting, Kent, UK
IPAF Examiners' Meeting, Kent, UK
IPAF Webinar for South East Asia, China and the Middle East

5 October

Northern Professional Development Seminar (PDS for UK instructors), Newcastle upon Tyne, UK
IPAF Manufacturers' Technical Committee and FEM MEWP Product Group Meeting (Committee members only), Bordeaux, France

5 – 7 October

Feira Internacional de Segurança e Proteção (FISP), São Paulo, Brazil

10 October

IPAF Networking Event at ALH Conference & Awards, Miami, FL, USA

11 October

ALH Conference & Awards, Miami, FL, USA

12 October

IPAF North American Regional Council Meeting (members only), Miami, FL, USA

13 October

AIF Work at Height Conference, Loughborough, UK

18 – 20 October

BuildTech Asia, Singapore

NEVER ATTACH BANNERS TO SCISSOR LIFTS



BANNERS CAN ACT LIKE A SAIL IN STRONG WINDS



THE WORLD AUTHORITY IN POWERED ACCESS

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